CNEXT SECURITY SERVICES · STATUS REPORT · DURING AN INCIDENT

Status report

CUSTOMER
Muster AG, Bern (fictional)

INCIDENT
INC-2026-041, status report 2

AS OF
Wednesday, 15 April 2026, 11:30

LEVEL
Critical, downgrade after measure 3

2/3	0	1	16:00
measures done	traces of exploitation	open question	next report

When you receive this document: At the agreed intervals until the measures are implemented.

Summary

The partner portal was blocked from 22:20. The security update has been installed on SRV-SP01 since 07:50, the configuration wizard has completed, the farm reports no error. The check of the IIS logs since 1 April shows none of the known request patterns; the ULS logs will be checked by 14:00. Open is whether the partner Beispiel GmbH is informed, because its access stays blocked until release.

Status of measures

NO.	MEASURE	WHO	STATUS
1	Partner portal blocked at the reverse proxy	Muster AG IT	Done 22:20
2	Security update installed, configuration wizard run	Muster AG IT with CNEXT	Done 07:50
3	Check logs for traces: IIS done, ULS by 14:00	CNEXT	Running
4	Release the partner portal after measure 3 is complete	Muster AG IT	Planned 16:00

Open questions

- Informing Beispiel GmbH: proposal to send a short notice at 12:00 that the portal is blocked until the evening because of a security update. Decision with management.
- Reporting duty: as of today no indication of personal data leaving the system; a notification to the FDPIC is not indicated. Muster AG does not fall under the reporting duty for critical infrastructures. We reassess both after measure 3.

Next steps

Next status report at 16:00, or earlier if the ULS check shows a finding.

Every name, system and number in this document is invented. Your report contains your environment on the day of the check.